

**DRINKING WATER WARNING****FAILURE OF A FILTRATION OR DISINFECTION PROCESS**

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Ashland Area Water Authority is experiencing operational conditions that compromise the water quality.

BOIL YOUR WATER BEFORE USING

On October 30, 2026, operational plant conditions or deficiencies were identified at Ashland Water Treatment Plant.

These deficiencies include:

Clarification not performing to standards

There is an increased chance that the water may contain disease-causing organisms.

What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.

Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.

These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

What is being done?

Examination of Treatment Plant Processes, Chemical Treatment Changes, Rearrange Treatment Processes,
Completion of Filter Bed Evaluation, all precipitated by Algae issues in the Raw Water Source.

We will inform you when you no longer need to boil your water.

For more information, please contact: Ashland Area Water Authority

401 South 18th Street

Ashland, PA 17921

at 570-875-2411

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

This notice is being sent to you by Ashland Area Water Authority.

PWS ID#: 3540030

Date distributed: 10/30/2026